

Mediation CPD Short Course

Developing Your Cross-Cultural Skills



November 20 & 27 9:30-12:30

Topics Covered

- Developing your Cultural Intelligence (CI) as a Mediator
- The 7-levels of culture
- How your personal Cultural Map impacts on your mediation work
- Overestimating and underestimating National Culture
- Using the Hofstede Dimensions of National Culture in Mediation
- Cross-cultural communication issues
- Space & distance: Why proxemics matters
- Using interpreters – pitfalls to avoid

This Online Continuing Professional Development (CPD) Course will be conducted over two 3-hour sessions on Zoom

This online course will introduce participants to the impact of culture on mediation. It will explore how a good understanding of cultural factors can assist mediators to facilitate agreement between mediating parties.

The course will be led by Tony Buon, a very experienced CMC, and Scottish Mediation Registered Civil & Workplace Mediator. Tony has extensive global experience and regularly teaches courses on Cultural Intelligence (CI).

The course will be conducted over two Friday mornings 9:30-12:30 (UK Time). There is an optional 2-hours of homework between the two Zoom sessions, for a total of 8 hours CPD.

The cost is £45 (inc. vat) and covers both sessions, handouts, and a certificate of attendance.

You can book on Eventbrite or direct with Buon Consultancy

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Eventbrite booking link: <http://buon.eventbrite.com>

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